

Hartenbos River Resort & Youth Camp



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Hartenbos
6520
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RESORT RULES AND REGULATIONS

- This campground belongs to the **Seventh Day Adventist Church**.
- **Banking Details:**
Name of Bank Account: Hartenbos Youth Camp
Bank: ABSA
Account Number: 01008981040
Branch Code: 632005
- Cancellation of the booking affects the deposit as follows:
Over 45 days prior to your arrival date: 50% of the deposit is refundable
45 days or less prior to your arrival date: The deposit is non-refundable
14 days or less prior to your arrival date: The full amount of the stay as originally booked will be charged.
- Arrival time is from 15:00 - 18:00 on day of arrival and not later than 10:00 on day of departure. Late arrivals must be pre-arranged and a **late arrival fee** will be charged if later than **20:00** of the reservation.
- **Reservations are made on a 1st come, 1st serve basis**, reservation is only made on receipt of proof of payment of deposit.
- This reservation is held for 48 hrs, by which time your form and proof of payment should reach this office. Balance of account is payable no later than 21 days before arrival.
- The booking dates must be fixed firm 30 days prior to arrival. Any changes will be charged a 'late booking change fee'.
- Office hours is Monday - Friday, 08:00 - 17:00. During holidays, Sundays from 09:00 - 11:00 and 14:00 to 17:00. OFFICE is CLOSED on a SATURDAYS!. Strictly NO arrivals/departures on SATURDAYS.
- All facilities, including camping or accommodation of the resort if used are at own risk. Hartenbos River Resort and its Management or employees cannot be held liable or responsible for any costs of expense incurred in any loss of life, injury or loss of property in the using the facilities of the resort.
- No cleaners on the camp grounds from Fridays 17:00 to Saturday Sun Set (During Sabbath hours). Brooms and mops are provided in each ablution block.
- No toilet paper, are provided for rooms or ablution areas - please bring your own.
- Please bring you own braais
- No kitchen facilities are available, except for large groups - as per price list. Place for dishwashing provided. Gas burner available at wash-up section. All cooking utensils and crockery to be brought by yourself, except for large group bookings. Consumables (dishwashing liquid, ect) are not provided.
- **NO pets allowed on the grounds!** Except by prior arrangement with management.
- **NO ALCOHOLIC DRINKS ALLOWED ON GROUNDS.** You will be requested to leave the resort with immediate effect if you are caught/seen drinking without any refunds!
- Due to Government legislation, **No Smoking** is allowed in public areas that include the bathrooms, games room, swimming pool and playground.
- **Car sound systems are not to be used on the premises.**
- **Courtesy, thoughtfulness and tranquillity will be appreciated from sunset Friday to sunset Saturday, this is God's Holy Sabbath!**
- Coin operated laundry is available on site, Sunday, 08:00 - Friday, 17:00. **The laundry will be locked from Friday sunset to Sunday morning.** Washing to hang on wash lines only.
- Chalets are fully equipped and have a microwave, TV, braai area, braai grid. Services/Cleaning on request as per price list. Bedding changed weekly. Main room has double bed, loft room has 4 single beds. If Chalets are left untidy/not clean or inventory has been interchanged between units there will be an extra fee levied for cleaning at end of stay. Bring own DSTV Decoder.
- Cabins have basic kitchenette, main bedroom has queen bed, lounge area has double decker bed, bedding changed weekly if stay is longer than 1 week, cabin is not serviced.
- D1 has a queen bed, bar fridge, kettle, toaster, bowls, mugs, knives, spoons, plate. Bedding changed weekly if stay is longer than 1 week, not serviced.
- **Fire hoses are not to be used at all!!!** Anyone using them is liable for a fine!
- I accept responsibility for the replacement cost of breakages of resort property, caused by me or the persons I have brought into the resort.
- Cold room and freezers can be used at own risk. Baskets can be collected at the office.